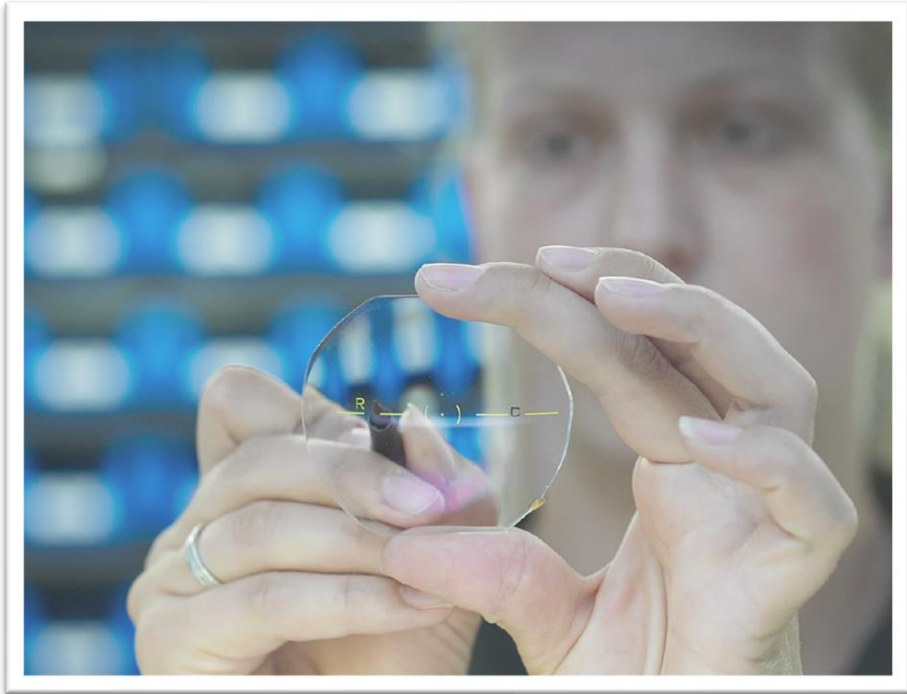


Eyewear Inspection Process

TeamVision

TODAY'S AGENDA

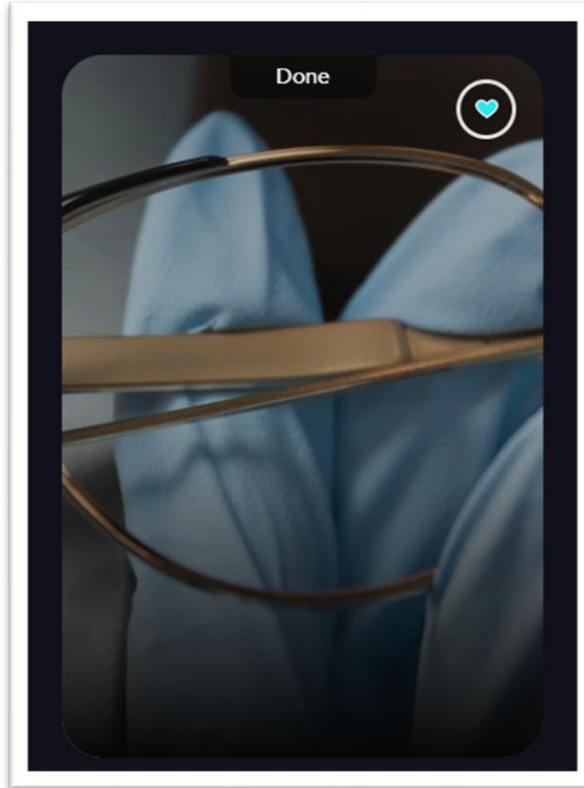
The **Eyewear Inspection Process (EIP)** is a program to help ensure the highest quality and standards for EssilorLuxottica locations and for optical orders.



- **Training & Knowledge Checks**
- **Operations & Mastery**
- **Implementation Plan**
- **Next Steps & Timeline**

EYEWEAR INSPECTION PROCESS

Leonardo Lessons & Knowledge Check



EIP Module 1:
Confirm Order
15 min

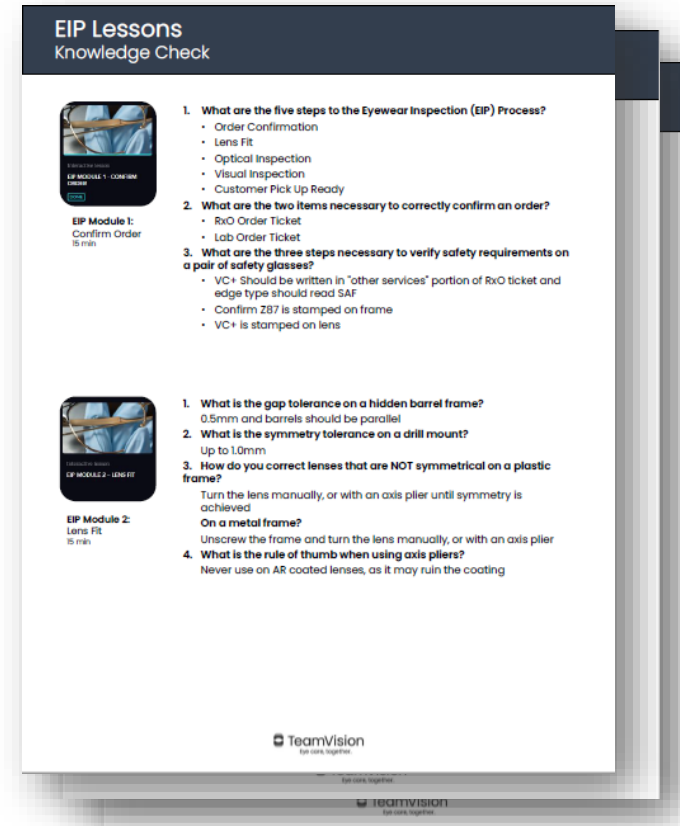
EIP Module 2:
Lens Fit
15 min

EIP Module 3:
Digital or Manual Optical Inspection
1 hr 10 min

EIP Module 4:
Visual Lens Inspection
15 min

EIP Module 5:
Customer Pick up Ready
15 min

EIP Module 6:
First Inspection Full-Service Labs
1 hr 20 min

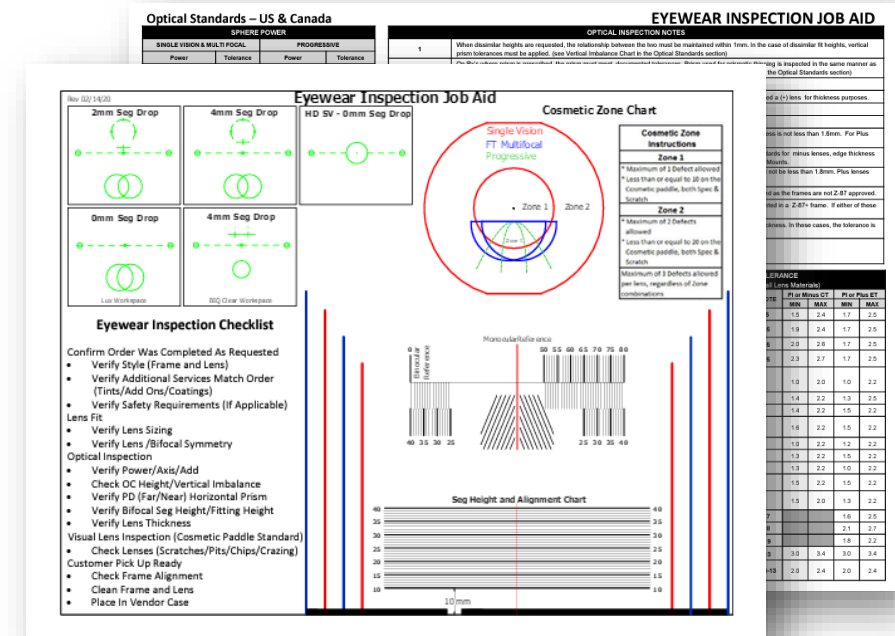


OPERATIONS & MASTERY

Final Inspection Station



- Designate and prepare a space for a Final Inspection Station
- Assemble with all required items and tools (CP/Office Depot)



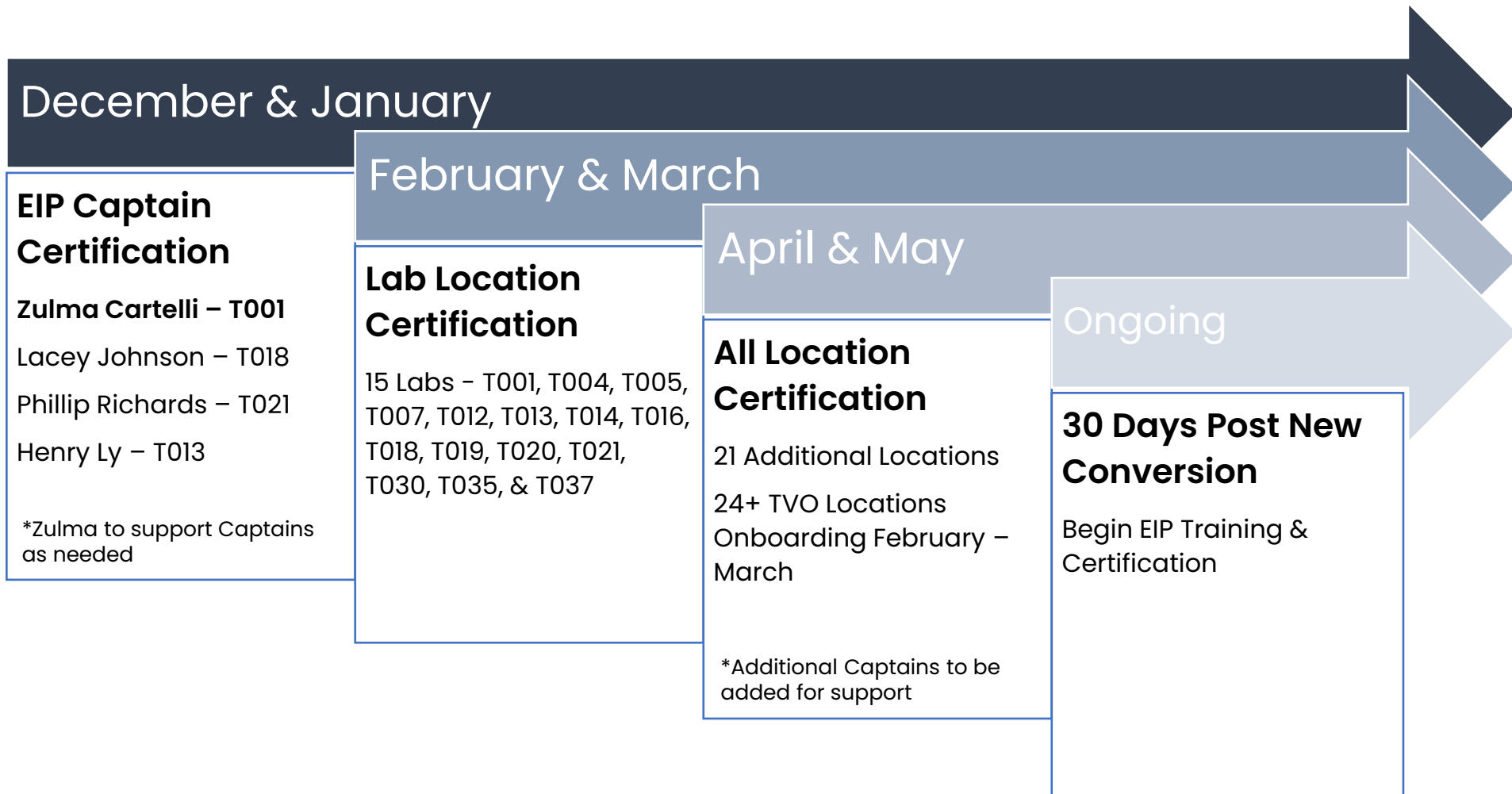
- Inspect 5 jobs using the Eyewear Inspection Job Aid
- EIP Captain and/or ROM will complete for lab locations



IMPLEMENTATION PLAN

TeamVision Lab Locations

IMPLEMENTATION PLAN



FEBRUARY & MARCH

15 LAB LOCATIONS

Kick-Off Call Tuesday January 31st

	Week 1	Week 2	Week 3	Week 4	Week 5 & 6
	By 2/10	By 2/17	By 2/24	By 3/3	By 3/17
EIP Lessons	Module 1 & 2	Module 3 (1st Half)	Module 3 (2nd Half)	Module 4 & 5	Practice
EIP Knowledge Check	7 Questions	-	2 Questions	6 Questions	Mastery Observation

Audience:

- Lab Manager
- Lab Tech
- Licensed Manager(s)
- Licensed Optician
- Optician
- Apprentice Optician

Zulma (NJ)

- **T001**
- T004
- T005
- T012
- T030

Lacey (WA)

- **T018**
- T019
- T020
- T007

Phillip (MO)

- **T021**
- T035
- T037

Henry (CO)

- **T013**
- T014
- T016

FINAL INSPECTION SET UP

Let's see your set up!

- Send your pictures by Friday 3/17 to your site EIP Captain & ROM via email
- Reference the Order Management Guide in Document Folder

CONTENTS

Order Life Cycle

TeamVision Labs

Service Promise

LPA Setup

LAB Setup

CARE Unit (optional)

Final Inspection Station

LPA: Before Transmission

LPA: Routing & Transmission

LPA: Lab Remakes & Completion

Lab Reports


Order Tracker

Daily Lab Management Processes


LAB Setup

Final Inspection Station (required)

- Within your location, designate a space for your Final Inspection Station.
- Assemble your Final Inspection Station with the following items:
 - Lensometer
 - Inspection lamp
 - Box of lens cloths, eyeglass cleaner and ink remover
 - The following optical tools:
 - Nosepad pliers
 - Temple angling pliers
 - Endpiece pliers
 - Needle nose pliers
 - Double nylon pliers
 - Axis pliers
 - Inspection Binder
 - Inspection Background
 - Eyewear Inspection Job Aid (varies by state)
 - Cosmetic Standardizations & Other Updates
 - Cosmetic Inspection Process
 - Binder with the following tools:
 - PD Stick
 - 2 Screwdrivers (Phillips and Flat-Head)
 - Cosmetic paddle
 - Lens Marking Pen
 - Polarization Axis Alignment Gauge
 - Thickness Calipers



Final Inspection Station



Cosmetic Paddle
PD Stick
Lens Marking Pen
Screwdrivers
Polarization Axis Alignment Gauge
Thickness Calipers

inside view of binder - inspection background should be in the front cover

Order Management Guide

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QUESTIONS