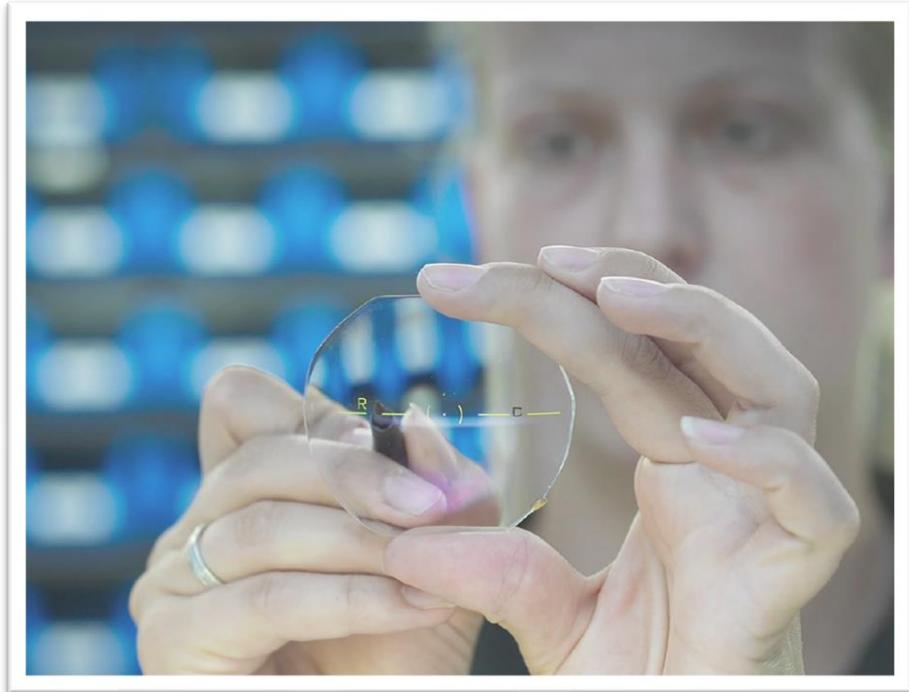


Eyewear Inspection Process

TeamVision

TODAY'S AGENDA

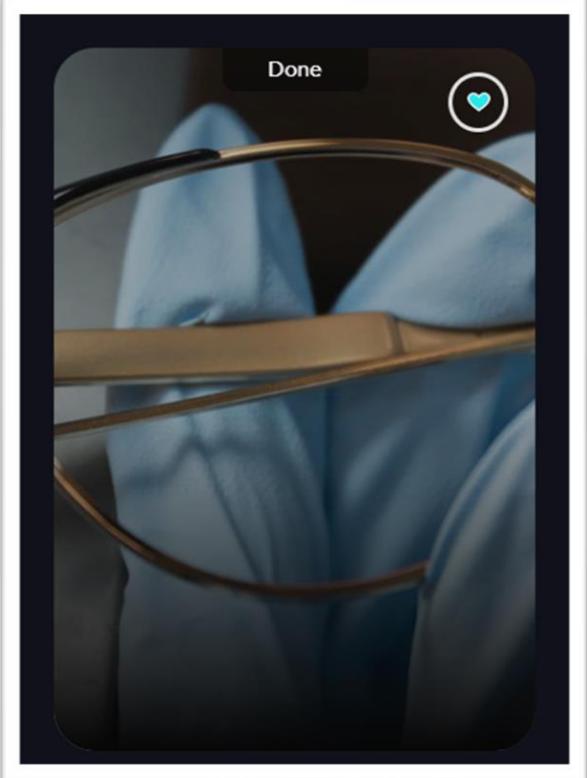
The **Eyewear Inspection Process (EIP)** is a program to help ensure the highest quality and standards for EssilorLuxottica locations and for optical orders.



- **Training & Knowledge Checks**
- **Operations & Mastery**
- **Implementation Plan**
- **Next Steps & Timeline**

EYEWEAR INSPECTION PROCESS

Leonardo Lessons & Knowledge Check



EIP Module 1: Confirm Order

15 min

EIP Module 2: Lens Fit

15 min

EIP Module 3: Digital or Manual Optical Inspection

1 hr 10 min

EIP Module 4: Visual Lens Inspection

15 min

EIP Module 5: Customer Pick up Ready

15 min

EIP Module 6: First Inspection Full-Service Labs

1 hr 20 min

EIP Lessons
Knowledge Check

EIP Module 1: Confirm Order
5 min

1. What are the five steps to the Eyewear Inspection (EIP) Process?
 - Order Confirmation
 - Lens Fit
 - Optical Inspection
 - Visual Inspection
 - Customer Pick Up Ready
2. What are the two items necessary to correctly confirm an order?
 - RxO Order Ticket
 - Lab Order Ticket
3. What are the three steps necessary to verify safety requirements on a pair of safety glasses?
 - VC+ Should be written in "other services" portion of RxO ticket and edge type should read SAF
 - Confirm Z87 is stamped on frame
 - VC+ is stamped on lens

EIP Module 2: Lens Fit
5 min

1. What is the gap tolerance on a hidden barrel frame?
0.5mm and barrels should be parallel
2. What is the symmetry tolerance on a drill mount?
Up to 1.0mm
3. How do you correct lenses that are NOT symmetrical on a plastic frame?
Turn the lens manually, or with an axis plier until symmetry is achieved
On a metal frame?
Unscrew the frame and turn the lens manually, or with an axis plier
4. What is the rule of thumb when using axis pliers?
Never use on AR coated lenses, as it may ruin the coating

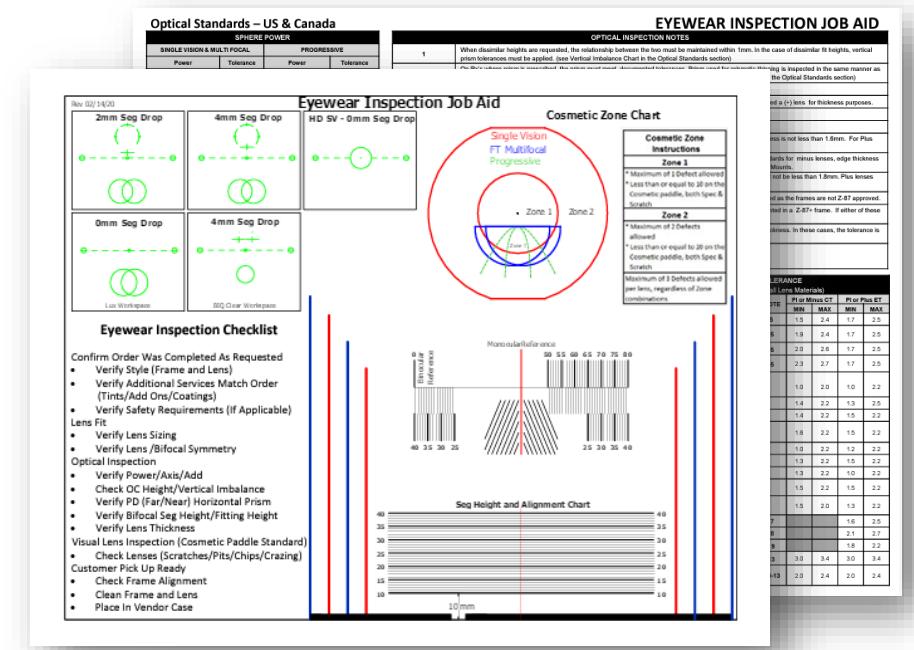
TeamVision
Eye care. Together.

OPERATIONS & MASTERY

Final Inspection Station



- Designate and prepare a space for a Final Inspection Station
- Assemble with all required items and tools (CP/Office Depot)



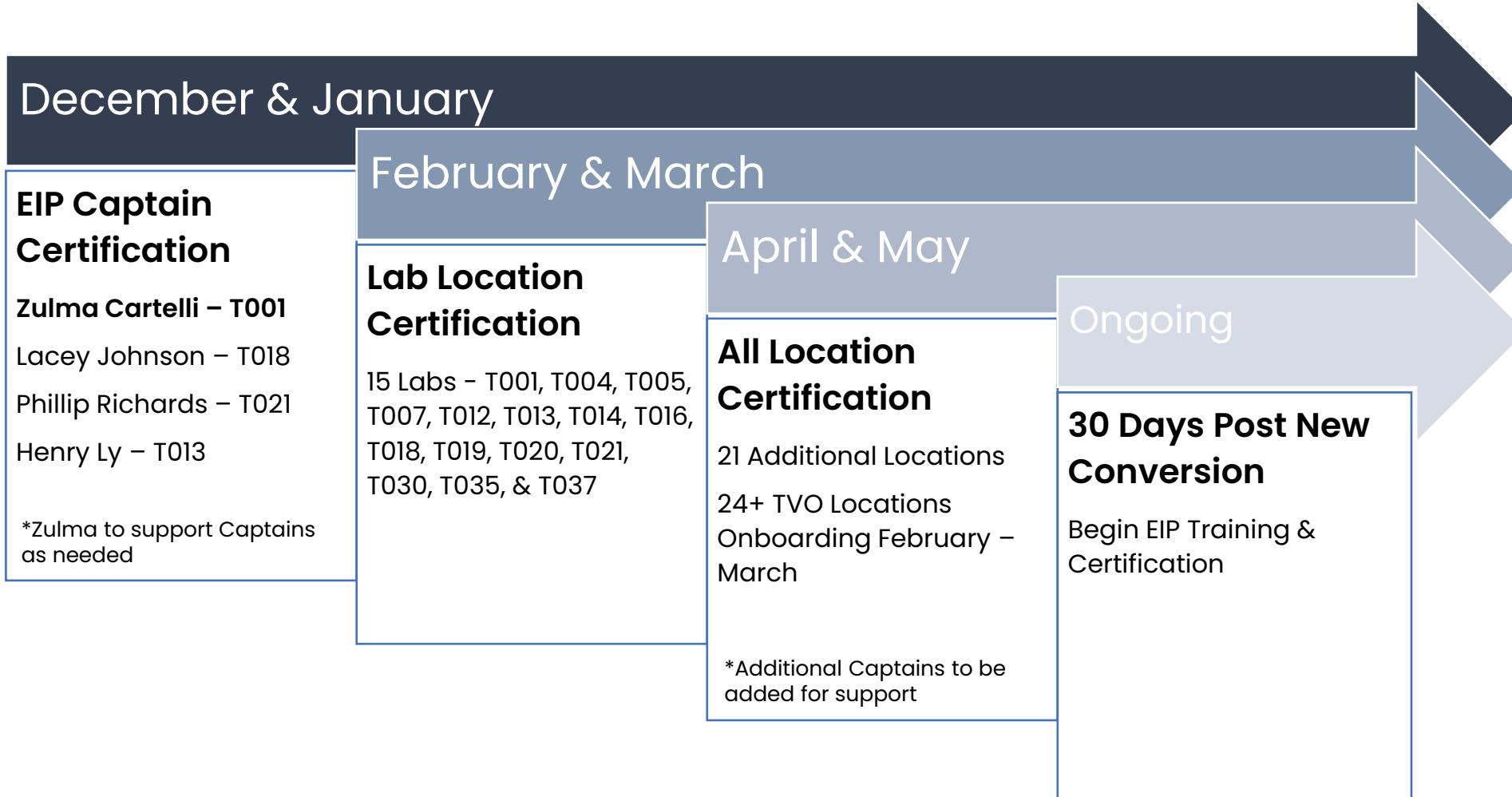
- Inspect 5 jobs using the Eyewear Inspection Job Aid
- EIP Captain and/or ROM will complete for lab locations



IMPLEMENTATION PLAN

TeamVision Lab Locations

IMPLEMENTATION PLAN



FEBRUARY & MARCH

15 LAB LOCATIONS

Kick-Off Call Tuesday January 31st

	Week 1	Week 2	Week 3	Week 4	Week 5 & 6
	By 2/10	By 2/17	By 2/24	By 3/3	By 3/17
EIP Lessons	Module 1 & 2	Module 3 (1st Half)	Module 3 (2nd Half)	Module 4 & 5	Practice
EIP Knowledge Check	7 Questions	-	2 Questions	6 Questions	Mastery Observation

Audience:

- Lab Manager
- Lab Tech
- Licensed Manager(s)
- Licensed Optician
- Optician
- Apprentice Optician

Zulma (NJ)
• **T001**
• T004
• T005
• T012
• T030

Lacey (WA)
• **T018**
• T019
• T020
• T007

Phillip (MO)
• **T021**
• T035
• T037

Henry (CO)
• **T013**
• T014
• T016

FINAL INSPECTION

SET UP

Let's see your set up!

- Send your pictures by Friday 3/17 to your site EIP Captain & ROM via email
- Reference the Order Management Guide in Document Folder

CONTENTS

- Order Life Cycle
- TeamVision Labs
- Service Promise
- LPA Setup
- LAB Setup**
- CARE Unit (optional)
- Final Inspection Station**
- LPA: Before Transmission
- LPA: Routing & Transmission
- LPA: Lab Remakes & Completion
- Lab Reports
- Order Tracker
- Daily Lab Management Processes

LAB Setup

Final Inspection Station (required)

- Within your location, designate a space for your Final Inspection Station.
- Assemble your Final Inspection Station with the following items:
 - Lensometer
 - Inspection lamp
 - Box of lens cloths, eyeglass cleaner and ink remover
 - The following optical tools:
 - Nosepad pliers
 - Temple angling pliers
 - Endpiece pliers
 - Needle nose pliers
 - Double nylon pliers
 - Axis pliers
 - Inspection Binder
 - Inspection Background
 - Eyewear Inspection Job Aid (varies by state)
 - Cosmetic Standardizations & Other Updates
 - Cosmetic Inspection Process
 - Binder with the following tools:
 - PD Stick
 - 2 Screwdrivers (Phillips and Flat-Head)
 - Cosmetic paddle
 - Lens Marking Pen
 - Polarization Axis Alignment Gauge
 - Thickness Calipers

Final Inspection Station

Inside view of binder - inspection background should be in the front cover

Polarization Axis Alignment Gauge

Cosmetic Paddle

PD Stick

Lens Marking Pen

Screwdrivers

Thickness Calipers

QUESTIONS